



**Nightingale Services**

7505 Waters Avenue  
Suite C-14  
Savannah, GA 31406

## Ribbon-Cutting at the New Statesboro Office

A ribbon-cutting ceremony and reception was held on July 17, 2008, for Nightingale Hospice's new Statesboro office. Heather Fries, Vice President of Nightingale Services, proudly cut the ribbon for opening of the 10th office for the organization. The event was well-attended by city officials, including First Vice Chair of Chamber Board Ron Shiffler, County Commissioner Walter Gibson, and City Councilman Tommy Blich, along with various members of the Chamber of Commerce.

Also in attendance were a number of Nightingale Hospice staff members, including Hal Sims - President/Owner, Corey McDowell - Hospice Coordinator, Dr. Joe Morgan - Medical Director, Angela Mikell - Administrator, Jennifer Greene - LMSW, Lonnie Johnson - Chaplin, April Davis - RN and Director of Nursing, Becky Daniels - RN and Case Manager, and Kelli Scott - RN and Case Manager.

The new office is located at 203 Savannah Avenue in Statesboro, GA, and is serving the counties of Jenkins, Screven, Bullock, Toombs, Candler, Emanuel, Evans, and Tatnall. As with all Nightingale Hospice offices, the staff includes hospice-trained registered nurses, a chaplain, master's-level social workers, and nursing assistants. Services

offered by the organization include 24-hour on-call registered nurses, emotional and spiritual support, DME and nursing supplies, respite care for caregivers, and bereavement support.

To learn more about Nightingale's Statesboro office call 912-681-2612 or visit [www.help-1.com](http://www.help-1.com) to find out more about any of the organization's products and services.



**Our featured employee** is Beth Tipton, Quality Assurance Manager for Nightingale Services. Beth has 25 years experience as a nurse and has worked in almost every field of nursing, including medicine, surgery, ER, long-term care, mental health, and rehabilitation. She began working with Nightingale in May of this year and says that her "many years in long-term care helped prepare me, more than I thought, for the position I now hold with Nightingale."

Beth's responsibilities include reading the Google spreadsheets for all of Nightingale's nine offices and corresponding by phone and e-mail with the area managers across the company. She recently completed the plan of correction for the survey in Savannah. She

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**Nightingale Services**

800.920.5161

[www.Help-1.com](http://www.Help-1.com)

877.361.3030

[www.NightingaleHospice.org](http://www.NightingaleHospice.org)

## Featured Employee

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spends much of her time studying company policy and "checking with the various powers that be" to ensure compliance. Beth travels to other offices to perform audits on the client/employee charts and then compiles reports offering suggestion to improve quality of paper-work, care, etc. "Right now, my job is still just evolving."



Beth Tipton  
Quality Assurance Manager

# Seek Comfort in Hospice

Hospice in the United States began as small volunteer-based programs within different communities, according to the Hospice Foundation of America. In 1983, hospices received Medicare approval, and today Medicare-certified hospices and hospice programs all provide the same set of core service. While the level of care may vary from place to place across the country, one aspect of hospice care remains constant: the goal of hospice is comfort. This is in contrast to a hospital's or physician's primary objective, which is recovery.

A hospital may recommend invasive surgeries, harsh medicines, and tiring procedures. Not to mention the depressing nature of the sterile chrome environment that is essential to curing illnesses. However, the terminally ill or very old may not benefit from this type of treatment. That is where hospice steps in.

Hospice has received an unwarranted bad reputation. Many people believe that in a hospice, people do not receive medical care and are left to die. Oftentimes, patients receive more attention and individualized care in a hospice situation than they would elsewhere. "Remember, that the goal of Hospice is comfort, but that doesn't mean that people do not get medical care," says Jennifer Serafin, a registered nurse and geriatric nurse practitioner at the Jewish Homes for the Aged in San Francisco.

Patient's receive palliative care in a hospice, meaning that the staff works to alleviate the symptoms, rather than cure the disease. Serafin adds that "invasive procedures, tests, and hospitalizations will not be done if they don't make the patient comfortable."

Abigail Zuger, M.D, agrees that "the usual tough love of modern medicine in all its hospital-based, medication-obsessed, high-tech impersonality may hurt more than it helps."



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